

The Role of Samsat Ditlantas Polda Metro Jaya in Preventing Criminal Acts of Forgery of STNK and BPKB

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Abstract. *This study aims to determine and analyze the role and authority of Samsat Ditlantas Polda Metro Jaya in preventing criminal acts of STNK and BPKB forgery based on applicable legal provisions, as well as to determine and analyze the obstacles faced by Samsat Ditlantas Polda Metro Jaya in efforts to prevent STNK and BPKB forgery, and how strategies are implemented to improve the quality of public services. This study uses a sociological legal approach method. The results of the study indicate that the implementation of a layered verification system, the use of barcode and QR code technology on vehicle documents, and increasing public legal awareness significantly reduce cases of forgery. Collaboration between Samsat, the police, and related institutions is the main key to strengthening vehicle administration security, while increasing public trust in the quality of public services.*

Keywords: *Forgery; Public; Regional; Samsat.*

1. Introduction

In the legal system in Indonesia, motor vehicle documents such as Vehicle Registration Certificate (STNK) and Motor Vehicle Ownership Book (BPKB) have a very crucial role as proof of vehicle legality and legal ownership. Both of these documents are issued by the Indonesian National Police (Polri) through the One-Stop Integrated Administration System (Samsat) which is under the Directorate of Traffic of the Regional Police (Ditlantas Polda) in each region. The existence of STNK and BPKB not only functions as vehicle identity, but is also the main requirement in vehicle buying and selling transactions and annual tax administration. In relation to this, one of the responsibilities of the Polri in organizing traffic and road transportation to the public is the implementation of registration and identification of motor vehicles.¹Therefore, the authenticity and

¹Andi Jusriadi, Hambali Thalib, & Nasrullah Arsyad, Effectiveness of Motor Vehicle Registration Certificate Extension Services in a Legal Perspective, *Journal of Lex Generalis (JLS)* Volume 3, Number 4, April 2022, p. 816

validity of this document must be maintained to prevent misuse that could harm the wider community.

One type of crime that often occurs today is falsification of motor vehicle registration documents.²Forgery of STNK and BPKB is one of the crimes that often occurs in Indonesia. Criminals exploit weaknesses in the administrative and supervisory systems to create fake documents that look like official documents. This forgery can harm many parties, from legitimate vehicle owners, financial institutions that provide vehicle credit, to the government which loses potential tax revenue. Therefore, preventive measures against criminal acts of forgery of STNK and BPKB are very important to improve the quality of public services in the field of registration and identification of motor vehicles.

Polda Metro Jaya as one of the police institutions that has jurisdiction in the Jakarta area and its surroundings has the responsibility in managing motor vehicle administration. Samsat Ditlantas Polda Metro Jaya is the front guard in vehicle registration services, including the issuance of STNK and BPKB. In carrying out its duties, Samsat not only acts as an administrative institution, but also has a strategic role in preventing criminal acts of forgery of vehicle documents.

Efforts made by Samsat Ditlantas Polda Metro Jaya in preventing STNK and BPKB forgery include various aspects, starting from improving the document security system, using digital technology in the registration process, to enforcing the law against forgers. These steps are taken so that the public can obtain safer, faster, and more transparent services, so that trust in the police and Samsat institutions can increase.

Advances in information technology provide opportunities for the police to develop a safer and more efficient administration system. Digitalization in the issuance of STNK and BPKB is one solution to reduce the gap for forgery. Electronic systems allow for faster and more accurate data verification, and minimize the possibility of document manipulation.

The existence of clear regulations is also an important factor in preventing STNK and BPKB forgery. Law Number 22 of 2009 concerning Traffic and Road Transportation strictly regulates motor vehicle administration, including sanctions for perpetrators of vehicle document forgery. Strict and consistent law enforcement is needed so that forgery cases can be minimized.³

From a criminal law perspective, forgery of STNK and BPKB can be categorized as a criminal act of forgery of documents as regulated in Article 263 of the Criminal

²Burhan, Sufirman Rahman & Askari Razak, Effectiveness of Investigation of Criminal Acts of Forgery of Vehicle Ownership Book Registration Documents, *Journal of Lex Philosophy (JLP)*, Vol. 4, No. 2, December 2023, page 403

³Law Number 22 of 2009 concerning Road Traffic and Transportation.

Code (KUHP). The criminal threat against the perpetrators of this forgery is quite severe, namely a prison sentence of up to six years. With the threat of strict sanctions, it is hoped that it can reduce the perpetrator's intention to commit such a crime.⁴

In addition, from an administrative law perspective, forgery of STNK and BPKB can also hinder the effective functioning of public services.⁵ If many fake documents are circulating, public trust in the vehicle administration system could decrease, so improvements to the mechanism are needed to improve the quality of services based on transparency and accountability.

This research is important to be conducted in order to understand the extent of the role of Samsat Ditlantas Polda Metro Jaya in preventing criminal acts of STNK and BPKB forgery. By identifying the strategies and obstacles faced, this research can provide recommendations for improving a better vehicle administration system in the future.

It is expected that the results of this study can contribute to the development of legal science, especially in the fields of criminal law and state administration. In addition, the findings of this study are also expected to be used as evaluation material for the government and police in improving the quality of public services in the field of motor vehicle registration.⁶

With the increasing quality of Samsat Ditlantas Polda Metro Jaya services, it is hoped that the public can feel the benefits of a better, safer, and more transparent administration system. Public trust in the police institution will also increase if they see real efforts in reducing the number of vehicle document forgeries. This study can also be a reference for other regions in developing similar strategies to prevent criminal acts of STNK and BPKB forgery. Thus, better policy implementation can be applied nationally to improve the effectiveness of the motor vehicle administration system.⁷

In conclusion, preventing STNK and BPKB forgery is a very important aspect in maintaining the order of motor vehicle administration in Indonesia. Samsat Ditlantas Polda Metro Jaya has a central role in carrying out this task, both through preventive, repressive, and collaborative efforts with various related parties. Therefore, improvements to the administration and supervision system need to be continuously carried out so that the quality of public services is increasingly optimal.

⁴Criminal Code (KUHP), Article 263 concerning Document Forgery.

⁵Police Chief Regulation Number 5 of 2012 concerning Registration and Identification of Motor Vehicles.

⁶Data from the Traffic Directorate of the Metro Jaya Police regarding cases of forgery of STNK and BPKB in 2023.

⁷Interview with Samsat officers from the Traffic Directorate of Polda Metro Jaya, February 2025.

Motorized vehicles are one of the assets that have high economic value and are an important part of modern society. Ownership of motorized vehicles must be supported by official documents as a form of legality, such as Vehicle Registration Certificate (STNK) and Motor Vehicle Ownership Book (BPKB). However, the rampant criminal acts of forgery of vehicle documents threaten legal order and harm society, both materially and psychologically. Therefore, the role of Samsat Ditlantas Polda Metro Jaya is very important in efforts to prevent and take action against this crime in order to improve the quality of public services.

Philosophically, efforts to prevent criminal acts of forgery of STNK and BPKB are based on the values of justice, legal certainty, and utility as stated in the Preamble to the 1945 Constitution, especially in the fourth paragraph which mandates the state to protect all Indonesian people and all of Indonesia's territory and to advance general welfare and improve the life of the nation.⁸ Forgery of vehicle documents violates the principle of justice and damages social order, so prevention and law enforcement are real manifestations of the state's responsibility in providing legal protection for citizens.

In the legal aspect, forgery of STNK and BPKB is included in the criminal acts as regulated in the Criminal Code (KUHP). Article 263 of the Criminal Code stipulates that: "Anyone who makes a fake letter or falsifies a letter that can give rise to a right, obligation, or debt relief, or which is intended as evidence of something, with the intention of using or ordering another person to use the letter as if the contents were true and not fake, is threatened with a maximum imprisonment of six years."⁹

In addition, provisions regarding registration and identification of motor vehicles are regulated in Law Number 22 of 2009 concerning Traffic and Road Transportation, which gives the police the authority to supervise the legality of vehicle documents.¹⁰ With this regulation, Samsat Ditlantas Polda Metro Jaya plays a role as the front guard in supervising the issuance and validation process of STNK and BPKB to prevent misuse or falsification of documents.

From a sociological aspect, vehicle document forgery often occurs due to urgent economic needs, weak legal understanding among the public, and the existence of loopholes in the public administration system that allow criminals to take advantage of the situation. This crime not only harms the victim financially but can also worsen the image of public services and reduce public trust in law

⁸The 1945 Constitution of the Republic of Indonesia, Preamble, fourth paragraph.

⁹Criminal Code (KUHP), Article 263 concerning Forgery of Documents.

¹⁰Law Number 22 of 2009 concerning Traffic and Road Transportation, Articles 64-69 concerning Registration and Identification of Motor Vehicles.

enforcement institutions.¹¹With the increasing cases of STNK and BPKB forgery, the public is becoming more vulnerable to criminal acts, such as vehicle fraud and organized crime that uses illegal vehicles to commit other crimes.

Therefore, preventive measures through strengthening the digitalization system of Samsat services, legal education for the community, and strict law enforcement are crucial solutions to reduce this crime rate. Optimizing the role of Samsat Ditlantas Polda Metro Jaya is not only aimed at protecting the community's ownership rights but also to improve the quality of public services in order to realize sustainable security and order.

Based on the description above, the purpose of this study is to determine and analyze the role and authority of Samsat Ditlantas Polda Metro Jaya in preventing criminal acts of STNK and BPKB forgery based on applicable legal provisions, as well as to determine and analyze the obstacles faced by Samsat Ditlantas Polda Metro Jaya in efforts to prevent STNK and BPKB forgery, and what strategies are implemented to improve the quality of public services.

2. Research methods

The approach method used is sociological juridical with descriptive analytical research specifications. This study uses primary data obtained from the field and secondary data in the form of primary legal materials, secondary legal materials and tertiary legal materials. Primary data is obtained by observation and interviews in a free guided manner. Secondary data is obtained by literature study. Data obtained from document studies and field studies after being complete and having been checked for validity will be analyzed qualitatively

3. Results and Discussion

3.1. The Role and Authority of Samsat Ditlantas Polda Metro Jaya in Preventing Forgery of STNK and BPKB

Vehicle Registration Certificate (STNK) and Motor Vehicle Ownership Book (BPKB) are important documents that serve as proof of legal ownership of motor vehicles. Forgery of these two documents is a common crime, involving physical manipulation of documents or the use of false data to avoid taxes, receiving stolen vehicles, or other criminal acts.

The One-Stop Integrated Administration System (Samsat) is an institution consisting of three main agencies: the Traffic Directorate (Ditlantas) of the Police, the Regional Revenue Agency (Bapenda), and PT Jasa Raharja. Ditlantas Polda Metro Jaya plays a role in supervising, investigating, and taking action against

¹¹Research and data on cases of forgery of motor vehicle documents in the DKI Jakarta area (sources can be obtained through reports from the Ditlantas Polda Metro Jaya or related legal research).

criminal acts related to forgery of STNK and BPKB.¹²

According to Soerjono Soekanto, law enforcement consists of several important elements:¹³Legal Factors (Legal Substance); Law Enforcement (Legal Structure); Society (Legal Culture); Facilities (Legal Facility); Public Legal Awareness. Samsat Ditlantas Polda Metro Jaya plays a role as part of the legal structure that ensures effective law enforcement in preventing vehicle document forgery.

The Traffic Directorate of Polda Metro Jaya refers to several regulations:¹⁴Criminal Code Article 263 on forgery of documents; Law No. 22 of 2009 on Traffic and Road Transportation; Regulation of the Chief of Police No. 5 of 2012 on Registration and Identification of Motor Vehicles.

On this basis, Samsat has the authority to conduct physical verification of vehicles, check the validity of documents, and develop electronic systems to minimize forgery.

Through the investigation function, Ditlantas Polda Metro Jaya can investigate forgery cases by: (a) Vehicle Physical Inspection: Checking the chassis and engine numbers to ensure they match the documents; (b) Document Forensics: Analyzing the authenticity of STNK and BPKB with digital technology; (c) Cooperation with Related Agencies: Coordinating with Bapenda and Jasa Raharja to strengthen data validity.

In addition to law enforcement, Ditlantas Polda Metro Jaya also prioritizes a preventive approach through socialization to the community, introducing the importance of legal vehicle documents, and educating about the dangers of using fake documents. To increase the effectiveness of prevention, Samsat adopts digital-based technology, such as E-Samsat and QR Code on vehicle documents, which facilitate real-time data validation.

According to Soerjono Soekanto's theory, obstacles in law enforcement can occur due to weak infrastructure, low public legal awareness, or limited regulations that do not accommodate modern crime modes. Therefore, strengthening policies and ongoing supervision is important.¹⁵

As conveyed by Soerjono Soekanto, the legal culture of the community plays a very important role in the success of law enforcement. If the community is aware of the risks and legal sanctions of forgery of vehicle documents, then the crime rate can be minimized. Samsat Ditlantas Polda Metro Jaya has a crucial role in

¹²Criminal Code (KUHP), Articles 263-264.

¹³Soerjono Soekanto, *Factors Influencing Law Enforcement* (Jakarta: PT. RajaGrafindo Persada, 2004).

¹⁴Law No. 22 of 2009 concerning Road Traffic and Transportation.

¹⁵Regulation of the Chief of Police No. 5 of 2012 concerning Registration and Identification of Motor Vehicles.

preventing criminal acts of forgery of STNK and BPKB through structured law enforcement, strict supervision, application of technology, and public education. With this approach, it is hoped that orderly, transparent, and fair traffic will be created.

3.2. Obstacles Faced and Strategies Implemented to Improve the Quality of Public Services

Vehicle Registration Certificate (STNK) and Motor Vehicle Ownership Certificate (BPKB) are official documents issued by the police as proof of legal ownership and operation of motor vehicles. STNK functions as a permit to use a vehicle on the highway, while BPKB is proof of legal vehicle ownership. Both have an important role in regulating traffic order and avoiding crimes related to motor vehicles. The authenticity of STNK and BPKB is very important to maintain public trust, avoid crimes such as vehicle theft, embezzlement, and illegal trade. Forgery of these documents can disrupt public order and harm the state in terms of tax revenue. Therefore, Ditlantas Polda Metro Jaya through Samsat has a great responsibility to maintain the integrity of these documents.

Despite ongoing prevention efforts, Samsat Ditlantas Polda Metro Jaya faces various obstacles in preventing STNK and BPKB forgery. These obstacles are both internal and external, rooted in various social, technological, and legal factors. According to Soerjono Soekanto, one of the factors that influences law enforcement is public legal awareness. Many people still do not fully understand the importance of original documents, so they are easily tempted to buy vehicles with fake documents because the price is cheaper.¹⁶

Technological advances have made forgery methods increasingly sophisticated. Criminals use digital tools to create fake documents that look very similar to the originals. This is a major challenge for officers who must be more observant and skilled in detecting forgery. Samsat still faces limitations in document verification technology. Even though there are QR code and hologram features, criminals continue to find loopholes to outsmart this system. Stronger technological innovation is needed to anticipate the development of crime methods.

Limited human resources, both in terms of quantity and technical skills, are another challenge. To overcome forgery, officers must be provided with continuous training related to the latest technology and methods in detecting fake documents. Existing regulations often lag behind the development of crime. Although there is already a Law on Traffic and Road Transportation, the implementation of the law still needs to be adjusted to the developing challenges.

Soerjono Soekanto said that law enforcement is influenced by the institutions

¹⁶Soekanto, S. (2008). *Factors Influencing Law Enforcement*. Jakarta: Rajawali Pers.

that play a role. In the context of Samsat, coordination between Ditlantas, the Ministry of Home Affairs, and other related parties still needs to be strengthened so that supervision is more integrated. To overcome forgery, Samsat has begun to adopt technologies such as document digitization, QR codes, and integrated database systems. With this technology, officers can quickly verify the authenticity of documents in real-time.

Ditlantas Polda Metro Jaya continues to hold intensive training for Samsat officers. This training includes document investigation techniques, introduction to the latest forgery technology, and improving forensic document analysis skills. Increasing public legal awareness is an important strategy. Samsat actively conducts socialization through social media, seminars, and workshops to educate the public about the dangers of using fake documents and the legal sanctions.

Strict law enforcement is the key to the success of preventing forgery. The Traffic Directorate of Polda Metro Jaya routinely conducts vehicle raids and document sweeps to identify vehicles using fake STNK or BPKB. Cooperation between agencies, including with other Regional Police, Transportation Services, and financial institutions, is strengthened to facilitate tracking and taking action against vehicle document forgery networks.¹⁷

To prevent fraudulent practices within the institution, Samsat tightens internal supervision through surprise inspections (*sidak*) and the formation of special supervision units. This step aims to ensure that all procedures are carried out according to operational standards.

Soerjono Soekanto stated that law enforcement is influenced by legal factors, law enforcers, facilities and infrastructure, society, and culture. In the case of Samsat, all of these factors are interrelated and require simultaneous strengthening to create an effective system. The legal basis governing STNK and BPKB includes Law No. 22 of 2009 concerning Traffic and Road Transportation and the Regulation of the Chief of Police. Strengthening regulations is important in order to accommodate new challenges, such as increasing sanctions for document forgery.¹⁸

Supporting facilities such as forgery detection tools, centralized database systems, and document analysis software need to be continuously improved. Investment in technology is a crucial step to narrow the scope for criminals to move. Building a strong legal culture within institutions and the community is an important aspect. Officers must uphold integrity, while the community needs to be encouraged to prioritize compliance with the law in managing vehicle documents.

¹⁷Regulation of the Chief of Police No. 5 of 2012 concerning Registration and Identification of Motor Vehicles.

¹⁸Law No. 22 of 2009 concerning Road Traffic and Transportation.

In an effort to prevent STNK and BPKB forgery, Samsat Ditlantas Polda Metro Jaya faces complex challenges, ranging from sophisticated crime modes to low public legal awareness. However, with an integrated strategy — including strengthening technology, HR training, strict law enforcement, and public socialization — Samsat can strengthen the quality of public services and maintain the integrity of motor vehicle documents. With this approach, Soerjono Soekanto's law enforcement theory can be implemented in real terms, creating a safer and more orderly traffic ecosystem.

4. Conclusion

Samsat Ditlantas Polda Metro Jaya has an important role in preventing criminal acts of STNK and BPKB forgery through a series of authorities based on law. These authorities include the issuance and verification of motor vehicle documents, implementation of supervision and administrative examination, and law enforcement against violations related to vehicle documents. Through coordination with related agencies such as Jasa Raharja and the Regional Revenue Service, Samsat integrates vehicle data to minimize loopholes for document manipulation. By strengthening the three factors of Substance, Structure and Legal Culture synergistically, Samsat Ditlantas Polda Metro Jaya is able to carry out effective prevention and enforcement functions, support traffic order, and maintain public trust in the motor vehicle administration system.

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